



The Gut Lab™ – Terms & Conditions (Refund & Cancellation Policy)

Last Updated: February 09, 2026

These Terms & Conditions (the “Terms”) govern your use of thegutlab.org and the associated web application and digital content (collectively, the “software”) operated by Omni Business Enterprises LLC (doing business as “The Gut Lab™,” “we,” “us,” or “our”). By purchasing, accessing, or using the software, you agree to these Terms. See the full Terms and Conditions document using the [link](#) at [thegutlab.org](#)

1. Subscription, Billing, and Cancellation

The software is offered as a monthly subscription (currently \$15.99 per month, plus applicable taxes where required). Your subscription automatically renews each month unless you cancel. You may cancel at any time prior to your next billing date; access will continue through the end of the current paid billing period. We do not provide prorated refunds for partial billing periods.

2. Refund Policy (7 Days; Limited Use)

Refund requests must be submitted within 7 calendar days of the initial purchase. Refunds are not available if “Substantial Access” has occurred.

Substantial Access includes any of the following (measured by account usage logs and/or the software's technical counters):

Viewing 5 or more educational modules/pages, Creating 3 or more journal entries, Generating or exporting 1 or more PDF summaries, 60 minutes or more total in-app time.

If you believe a charge was made in error, contact us before filing a chargeback. Unresolved chargebacks may result in account suspension.

3. Contact

Support and billing inquiries: info@thegutlab.org